



## PGJH Parent FAQ: We're glad you asked

Got a question? You're not the only one! See how we've answered the most common one-to-one (1:1) Student Computer questions. If you have a question that is not addressed below, please contact the front office during our regular business hours.

Pleasant Grove- Junior contact info: Monday - Friday 7:30 AM - 3:30 PM - Phone: 801-610-8146

### **Q. What does classroom instruction look like now that each student will have their own computer?**

**A.** Computers are not replacing instruction at Pleasant Grove Junior High School. Teachers will use a Blended Learning Model to help teach and expand the essential knowledge, skills and dispositions to help students reach student-centered learning goals.

### **Q. Will every student be issued a Chromebook for the entire school year?**

**A.** Yes. Each student enrolled at Pleasant Grove Junior High will receive their own Chromebook that will be checked out to them for the entire school year.

### **Q. How much does this cost?**

**A.** There is no increased additional cost to you or your student.

### **Q. How much will I be charged if my Student's Chromebook is damaged?**

The following is a breakdown of costs for damaged Chromebooks:

- A.**
- Chromebook charging cord (lost or damage): \$35
  - Repairable damage: \$50
  - Accidental damage for a Chromebook replacement: \$150
  - Intentional damage, loss or theft: Full cost of replacement not to exceed \$310

### **Q. Can I just send a family-owned computer with my student?**

- A. No, this is not recommended. Teachers and staff won't be able to troubleshoot or fix a device that is family-owned and brought from home. The teachers may not be able to monitor student activity from a family-owned device where the device is not currently using the district filters and firewalls.

**Q. What if my student forgets their Chromebook at home?**

- A. Chromebooks will be an important "school supply" and if possible, could be dropped off at the front office and delivered to your student. Loaned Chromebooks will only be available for daily use to students that experience significant technical issues.

**Q. What are the district's filtering/firewall capabilities?**

- A. Alpine's filtering and firewall capabilities will function at any Alpine School District school and continue to have the same filtering and firewalls once taken off district property.

**Q. Are their insurance options?**

- A. Yes. At the beginning of each year, families will have the option to pay for insurance. The cost is \$25.00 a year with no deductible. You will receive information regarding insurance when your student picks up their Chromebook or can access the link **here**.

**Q. What if it is not working properly at home?**

- A. If you are experiencing issues with your student's Chromebook, please click **here** for basic troubleshooting.

**Q. Will I be able to control or monitor what my student does at home?**

- A. Yes. There are a couple of monitoring apps that will be available for parents to monitor and control what your student does at home. More information will be provided to you this summer and before school starts.

**Q. Can my student take the Chromebook on vacation?**

- A. Yes. Student Chromebooks should work traveling to different states. However, Chromebooks may not work with international Wifi and internet connections.

**Q. Will we be able to connect the Chromebook to our own home wifi network?**

**A.** Yes. Student Chromebooks will connect to your home Wifi networks.

**Q. When will Chromebooks be distributed?**

**A.** Chromebooks will be distributed to students \_\_\_\_\_. The schedule is as follows:

All Chromebooks will be distributed in the Media Center and will not be given to students until parents have completed the required documents on Skyward.